

Thurston County Project Access
PROVIDER BILLING OFFICE INFORMATION

The information below pertains to patients with TCPA charity coverage:

Coverage Period

- Initial coverage is six (6) months
- Extended coverage for established patients: three (3) months at a time, as needed
- Secondary coverage* may also be authorized for patients who have:
 - insurance with a Preexisting Condition Clause; or
 - insurance that does not authorize the needed services

Note: *Secondary, or “back-up”, coverage means that the patient continues to qualify for donated care through TCPA for services not covered by the primary insurance. In most cases this constitutes follow-up care for preexisting conditions. TCPA does not at any time pay any portion of a patient’s bill. Your practice may use a patient’s secondary TCPA coverage to “write-off” any unpaid charges the patient may have incurred.

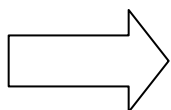
Previous Dates-of-Service

TCPA will continue to accommodate provider requests to backdate a patient’s TCPA coverage, as long as

- The patient is or will be enrolled in TCPA
- The previous DOS falls within the last 30 days of the referral date; since backdating shortens the patient’s remaining coverage (exceptions will be considered).

TCPA Coverage Verification

When available, TCPA faxes a copy of a patient’s ID card to your practice along with the referral. In cases when the card has not been issued, the patient will be given a *Coverage Confirmation Letter* for check-in at your office. Both of these show the coverage effective dates. The patient’s TCPA ID number can also be found on the *Client Information Sheet* accompanying the referral.



IMPORTANT! ALL BILLINGS EFFECTIVE JANUARY 1, 2010

First Choice Health Network has graciously agreed to provide claims data management and reporting for TCPA. This will allow for two options regarding submission of claims.

1. Electronically by using the **Payor I.D. Number 91131** or
2. Mail directly to **First Choice Health Network, PO Box 2289, Seattle, WA 98111-2289**

For any questions, concerns or comments
please call our provider line at (360) 493-5497